



How Do You Feel After A Day's Work? Health And Safety In Shops

An advice leaflet
for Usdaw members





How Do You Feel After A Day's Work?

- Backache from shelf-filling and heavy lifting?
- Sore and bruised from trips and falls?
- Freezing cold in winter or roasting hot in summer?
- Fed up with abusive customers?
- Frightened or angry after coping with an aggressive shoplifter?
- Blinding headache from concentrating on the checkout for four hours, without a break?

You don't have to put up with bad working conditions. There is something you can do...

Stand Up for Your Rights

Employers have legal duties to ensure your health, safety and wellbeing. Because of ignorance or neglect, they don't always do everything they should. You need someone in your workplace to keep an eye on things and make sure you are getting the full protection of the law.

You're Better Off in the Union

Where an employer recognises a trade union the law gives the union members the right to elect Health and Safety Reps.

Trade union Health and Safety Reps have legal powers:

- To inspect the workplace regularly.
- To investigate potential hazards.
- To represent union members on health and safety issues.

Where the Union is organised, there is someone who can represent your interests – the Health and Safety Rep.

Usdaw the Union for Shopworkers

Usdaw has hundreds of thousands of members working for the main employers in the retail sector, making it the premier Union for retail staff. Usdaw stands up for shopworkers' rights on health and safety.

- Usdaw is heavily involved in negotiations with employers on health and safety.
- Usdaw speaks up for shopworkers in national policy discussions with the authorities.

Remember...

Employers have legal duties to ensure your health, safety and wellbeing. Because of ignorance or neglect, they don't always do everything they should. You need someone in your workplace to keep an eye on things and make sure you are getting the full protection of the law – where the Union is organised, there is someone who can represent your interests – the Health and Safety Rep.

- Usdaw provides information, support and training for its safety representatives to help them organise effectively in shops.
- Usdaw is campaigning to improve working conditions in shops.

If you're fed up with health and safety conditions where you work and you're not a union member – join Usdaw today and join the campaign for better conditions for shopworkers. Visit: www.usdaw.org.uk/join

More Information

Usdaw Nationwide

Wherever you work, an Usdaw rep or official (Area Organiser) is not far away. For further information or assistance, contact your Usdaw rep or local Usdaw office. Alternatively you can phone our Freephone Helpline **0800 030 80 30** to connect you to your regional office or visit our website www.usdaw.org.uk You can also write to the Union's Head Office. Just write **FREEPOST USDAW** on the envelope and put it in the post.

Join Usdaw

You can join online at www.usdaw.org.uk/join



Scan the QR code to join today.

What Happens Next

Once we process your application, you will receive a membership card with our Helpline telephone number and a New Member's Pack giving details of all the benefits and professional services available to you.

